



The Corporation of the  
**TOWNSHIP OF MANITOUWADGE**

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**PUBLIC NOTICE**

The Township of Manitowadge has currently revised its policy regarding water turn on or off for residents or business.

Age and over use of our curb stops, also known as street/water shut off valves, have been resulting in non-working valves or leaking shut off valves. Costs associated with doing these repairs have been on the rise and this has forced us to seriously look at how we can lower these rising costs. We are regulated by the Province to become full cost recovery on our water delivery system and these increasingly rising repair costs are not helping us meet this regulation.

Please be advised that the Municipality has a policy of not turning its municipal water supply off, except in the case of a needed repair or alteration to the municipal water system or failure of a property owner to pay water service fees and charges. The Municipality is obligated to supply water service to properties along its supply line, has limited staff resources to address public utility matters and, in these circumstances, difficult winter weather conditions, which together preclude it from meeting future requests, which is not part of our normal municipal operations.

The Township of Manitowadge wants to advise residents that in your absence from your home that you take all necessary steps to ensure the operation of your home heating system, to protect you against any potential frozen and/or burst water pipes.

In this regards, we advise that you have a neighbor or friend visit your home or business on a regular basis to ensure that it is heated, and/or you may install a low heat sensor alarm system that will alert a responsible individual to have the heat in your home or business fixed prior to any damage occurring, and that you maintain adequate homeowners insurance coverage in regards to your home or business in your absence, to protect you from any losses relating to frozen or burst water pipes. You should check with your insurance company regarding coverage for such an occasion.

A copy of the Water Shut-Off Policy is available for viewing on our web site at [www.manitouwadge.ca](http://www.manitouwadge.ca) or is available at the town office.